

Y-W ELECTRIC ASSOCIATION

JANUARY 2024



MAILING ADDRESS

P.O. Box Y
Akron, CO 80720



STREET ADDRESS

26862 U.S. Hwy 34
Akron, CO 80720



ph 970-345-2291
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web ywelectric.coop

Y-W Electric Association, Inc.

is dedicated to providing high-quality, reliable electric service and related products to our members at competitive prices. Our members deserve and shall receive quality service unexcelled in our industry. We are committed to maintaining an environment where the Board of Directors and employees can perform at maximum potential to benefit our Y-W community.

OFFICE HOURS

7:00 a.m. to 5:30 p.m.
Monday – Thursday

Let's Connect

BY TRENT LOUTENSOCK GENERAL MANAGER



TRENT LOUTENSOCK

When we say that we live in a “connected” world, most of us think about technology, like our smartphones and other devices and gadgets. But when you’re a member of an electric co-op, there’s so much more to being part of our connected co-op community.

We depend on you because you power our success and when Y-W Electric Association, Inc. does well, the community thrives because we’re all connected.

We greatly value our connection to you, the members we serve. And we want to help you maximize the value you can get from your cooperative through a variety of programs, products and services that we offer our members. For example, we can help you save money on your energy bill through our free online energy audits and rebates on Energy Star rated appliances. When you download our SmartHub app, you can monitor and manage your home energy use, pay your bill online and access a menu of additional options for potential savings and more.

When you follow Y-W Electric on social media, you can stay up to date on power restoration efforts, safety messages, co-op director elections and more. You’ll also see photos from our service territory and our employees helping with community service projects — and who doesn’t enjoy seeing good things happening in our community?

When you connect with us, you get real-time updates from your co-op. That’s why we want to make sure we have your most current contact information on hand. If we can’t connect with you on these platforms or in person, you could miss out on potential savings or important information. *[Raymond and Linda Eskew 121500604]*

Y-W Electric relies on data for nearly every aspect of our operations, and up-to-date contact information from our members helps ensure that we can provide the highest level of service that you expect and deserve.

Updated contact information can even speed up the power restoration process during an outage. That’s because when you call to report an outage, our auto-mated system recognizes your phone number and matches it with your account location. Accurate information helps our outage-management system predict the location and possible cause of an outage, making it easier for our crews to correct the problem.

We hope you will connect with us whenever and wherever you can — whether that means attending our annual meeting, providing feedback on a recent visit or call with our employees, or simply downloading our app.

Y-W Electric exists to serve our members, and when we’re better connected to you and our local community, we’re better prepared to answer the call.

To update your contact information or to learn more about co-op products and services that can help you save, visit www.ywelectric.coop, call 970-345-2291 or stop by our office at 26862 Hwy 34 in Akron.

We look forward to connecting with you!



Causes of Power Outages

At Y-W Electric Association, we hate it when the power goes out just as much as you do. When there is an outage, we work hard to resume service as quickly and safely as possible.

Many times, the reasons for outages are beyond our control. Here are the main reasons the power goes out:

STORMS Conditions brought on by storms, such as high winds, ice, and lightning, can interrupt service. Strong, high winds and ice that accumulates on lines can also impact distribution. [Mike Hall 5462006003]

TREES AND VEGETATION Branches, limbs, or trunks can fall on lines, and vegetation can grow around poles, lines, or other equipment. Ice and wind can make matters worse. This is why we work so hard to keep power lines and equipment clear.

ANIMALS It is estimated that 11% of all outages are caused by our furry friend, the squirrel. They love to chew on the weatherproof coating around lines. Other critters like turkeys, snakes and seagulls can interfere with service too.

ACCIDENTS Cars, trucks and farm equipment that have a run-in with a utility pole can cause an outage. [Howard Hettinger 21130102]

PUBLIC DAMAGE Unsafe digging, equipment or line damage, vandalism or theft can all cause interruptions in the energy chain.

OVERLOAD This happens when demand spikes, such as when too many air conditioners run on a hot summer day, causing blackouts or brownouts.

EQUIPMENT ISSUES We maintain and inspect all of our lines and equipment regularly; however, sometimes equipment malfunctions. We strive to address any problem as soon as it happens.

Please contact Y-W Electric at 970-345-2291 with questions about outages or to learn more about the steps we take to provide reliable service.



Win a Bill Credit

Each month, Y-W Electric Association offers its members a chance to earn a \$20 credit on their next electric bill. If you find your name and account number in this magazine, call 800-660-2291 and ask for your credit. It couldn't be easier.

Get acquainted with your account number, read your *Colorado Country Life* magazine, and pick up the phone. You must claim your credit during the month in which your name appears in the magazine. (Check the date on the front cover.)



Congratulations to the winners claiming \$20 from the November 2023 issue:

- Mike Gillett
- W. Marlin & Collenia Ann Heater
- Mary Ann Allman
- Roger Willeke
- Gina Carrier

BILLING CORNER

SMARTHUB BILL PAY

For convenience, Y-W Electric offers the ability to pay your account with a "Smart Hub" app. This service allows you to pay your bill electronically with a credit or debit card or checking account. This is also a great place to go to get account information. Information on Billing History, Usage, Payment History and Past Billing Invoices are available. There is also a link to sign up for Auto Payment.

Reporting an outage is also available on Smart Hub. This information goes directly to our Operations Department in an email. This leaves our phone lines open for those who do not have Smart Hub available.

The app is compatible with iPhones and Android phones. Visit our website at www.ywelectric.coop for more information.

DON'T MISS OUT ON FREE MONEY FROM Y-W ELECTRIC ASSOCIATION, INC.

GET YOUR APPLICATIONS IN PRIOR TO THE DEADLINE TO COMPETE FOR THE FOLLOWING SCHOLARSHIPS:

Y-W Electric* \$1,000/year scholarships (renewable up to \$4,000)

Y-W Electric* \$1,000 scholarships

Basin Electric \$1,000 scholarships

Y-W Electric* \$500 scholarships

Y-W Electric* \$500 continuing education scholarship

Tri-State G&T \$500 scholarships

Y-W Electric* \$1,000 line technician training scholarship

* *Y-W Electric scholarships are funded by unclaimed capital credits.*

For more information, please see your high school guidance counselor or call Andy Molt at Y-W Electric 970-345-2291. He will be happy to answer any questions. *Delmar E & Margaret Serl 443501806*

TO QUALIFY FOR THESE SCHOLARSHIPS:

- ✓ Your parents or guardians must receive electric service from Y-W Electric.
- ✓ You must be a graduating student from a local high school or approved home-schooling program or be a continuing college student.
- ✓ You must maintain full-time resident student status.
- ✓ Semesters must be continuous excluding summer.
- ✓ You must provide copy of your grade transcript to Y-W Electric at the end of each semester to receive renewable funding for specific scholarships.
- ✓ You must maintain minimum GPA requirements.
- ✓ Applications are available online at ywelectric.coop.
- ✓ **Applications must be emailed or delivered to Y-W prior to 5 p.m. January 31, 2024.**
- ✓ **Applications received after January 31, 2024 WILL NOT BE CONSIDERED, regardless of postmark.**



ELECTRIC
ASSOCIATION, INC.

Your Touchstone Energy® Cooperative 

COLLEGE SCHOLARSHIPS AVAILABLE THROUGH Y-W ELECTRIC




APPLY TODAY!



2024 Energy Efficiency Products Program (Rebate)



Your Touchstone Energy® Cooperative 

Energy Star is being used as a benchmark for Tri-State and Y-W Electric incentives in a number of areas in the Energy Efficiency Program.

Space Heating/Cooling

Energy Star Ground Source Heat Pump:

\$700/ton incentive - new installations
\$450/ ton -replacement units

Energy Star Air Source Heat Pumps:

New Tier system -
Tier1=HSPF greater than 9 and SEER greater than 15
Tier2=HSPF greater than 10 and SEER greater than 16

**Tier 1 rebate = Up to 5 tons \$350/ton
Over 5 tons \$225/ton**

**Tier 2 rebate = Up to 5 tons \$600/ton
Over 5 tons \$350/ton**

*rebate amounts will not exceed 50% of equipment cost
Contact Y-W Electric for more information.

Water Heaters

30-55 gallon minimum storage type only



Standard Warranty:
New or Conversion = \$30
Life Time Warranty:
New or Conversion = \$50

Heat Pump Water Heater
New or Conversion = \$450

Wiring allowance—conversion from gas

to electric: \$50

Energy Star LED Bulbs



LED Energy Star rated bulbs. Lumen out-put of 500 or greater. Limit 50 bulbs rebated per member per year. 50% of lamp cost, maximum \$8.00 per

Commercial Lighting retrofit Rebates

vary, contact Member Services

EV Chargers

Rebates up-to \$250 for level 2

Electric Outdoor Power Equipment

Mowers, Snow Blowers, Bicycles, Chainsaws, Trimmers, Pruners, Leaf Blowers and Pressure Washers. **Contact Member Services for details**

Induction Cooktop/Range

Induction cooktop/range 30" or larger - \$100.00/unit electric to electric replacement, \$350.00 if replacing gas/propane



Clothes Dryer

Energy Star rated clothes dryer = \$60
Energy Star rated hybrid clothes dryer (ventless) = \$180



Irrigation Electric Motors

Applies to installation of premium efficiency irrigation motors.

\$14/hp for motors from 10 through 500 hp
\$1.50/hp if motor replaces fossil fuel

Contact Y-W Electric for a motor table of minimum standards.



Variable Speed Drive for Irrigation Retrofit

25 hp = \$1,600 30 hp = \$1,750 40hp = \$2,050
50 hp = \$2,350 60 hp = \$2,650 75hp = \$3,100
100hp = \$3,800 125hp = \$4,600 150hp = \$5,300
200hp and larger = \$6,800

Contact Member Services at 970-345-2291 for more information regarding Energy Efficiency Rebates
Megan Welp 1152702407