

Members Get \$3.0 Million in Credits

One of the best benefits of being a co-op member are member credits. PVREA is a not-for-profit business, meaning we operate at cost. When we make more money than we need to keep the lights on safely, affordably and reliably, we return it back to you in the form of member credits. This means after all co-op expenses are paid, any additional money we earn goes back into our community, instead of going into a shareholder's pocket, which makes us different!

This year, the PVREA Board of Directors is returning \$3 million in member credits to members. That brings the total amount of member credit returns issued annually in the past six years to over \$20 million!

This month, current members during the years 1993, 2004 and 2019 or any combination of those years, will receive their credits on their September bill. If you are a previous member, and have built up at least \$10 worth of member credits, a check will be mailed to you. Be sure to keep us informed of any mailing address changes.

Many of the credits paid back are substantial dollar amounts and pumps money back into our local economy. Some of our largest energy users are local businesses, school districts, municipalities and large manufacturing companies who support our local community; the financial impact of those organizations' member credits is quite significant to them and the community they serve.



This is just one of the ways PVREA is different from other local utilities. We dare to be different! To learn more about member credits and to watch a video on how it works, visit www.pvrea.coop/member-credits.



MEMBER CREDITS How you get your slice of the pie.

THE CO-OP ALLOCATES YOUR MEMBER CREDITS



You pay your electric bill, and the co-op uses the money as working capital to run and expand the co-op.

PVREA tracks how much electricity you buy and how much money you pay for it throughout the year.



The Board of Directors looks at the year's finances, and allots any funds remaining after all expenses are paid. These funds are allocated to your membership.

YOU GET YOUR CREDIT



When the co-op's financial condition permits, the Board of Directors decides to retire, or pay, member credits.

You get your member credit! The co-op will let you know when your member credit is coming your way.



PVREA has paid MILLIONS in member credits over the past several decades.



Touchstone Energy®
Cooperatives

Who **POWERS** *you?*

Inspired by someone making a difference in your community? Tell their story and they could win a cash prize.

Visit whopowersyou.com between 9/8/20 and 10/9/20 and submit a photo of your nominee. Then tell us why that person inspires you and how they make a difference in your co-op community.



\$5,000 GRAND PRIZE

\$2,000 SECOND PLACE

\$1,500 THIRD PLACE

\$500 HONORABLE MENTION

**TOGETHER, LET'S
CELEBRATE THE POWER
OF HUMAN CONNECTIONS**

As the national network of more than 700 co-ops, Touchstone Energy Cooperatives value the people who elevate and energize our communities. That's why we're excited to announce the fifth annual rendition of the very popular **#WhoPowersYou** contest to honor inspirational community members across the country. Winners will be selected by a panel of judges based on the impact they have on the community. All entries must be submitted by October 9, 2020.

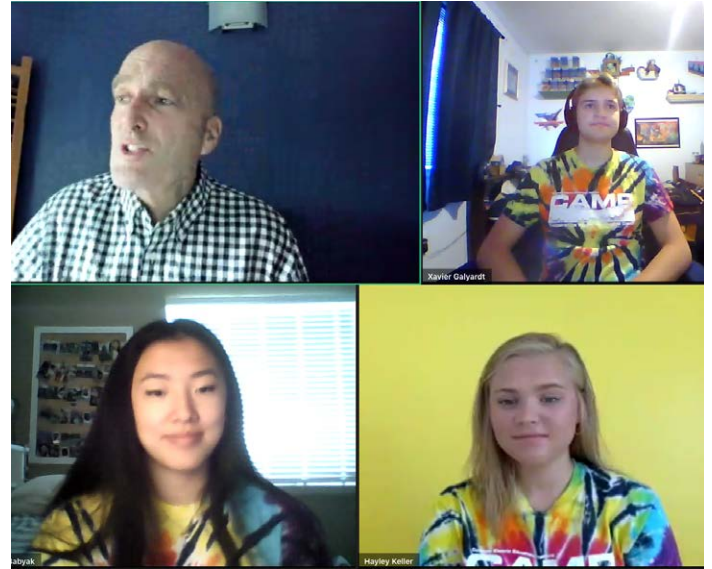
Visit whopowersyou.com for full contest rules

Sponsored by Touchstone Energy Cooperative, Inc., 4301 Wilson Boulevard, Arlington, VA 22203. © 2020.

BECAUSE LEADERS ARE MADE NOT BORN

This year's Youth Leadership Camp was cancelled, but students had the opportunity to hear from keynote speaker Craig Zablocki on a virtual webinar. Joining Craig were three ambassadors, students that were elected by their peers last year to serve as junior counselors. They included our very own Juliet Babyak (Poudre Valley REA), Xavier Galyardt (United Power), and Hayley Keller (Kansas) and 43 other participants. On the day of the webinar, camp attendees were supposed to be rafting down the Colorado River, which is always a highlight of Camp, but this year since we were unable to meet in person, students had the opportunity to apply for a \$500 scholarship by submitting a short video on what they think is the most important quality in a leader. A total of 20 videos were submitted from students in Colorado, Wyoming, Kansas and Oklahoma. Results will be announced to students at the beginning of September.

The young student leaders that electric cooperatives select to participate in the youth programs are amazing. We hope to be back next year with a fantastic in-person camp.



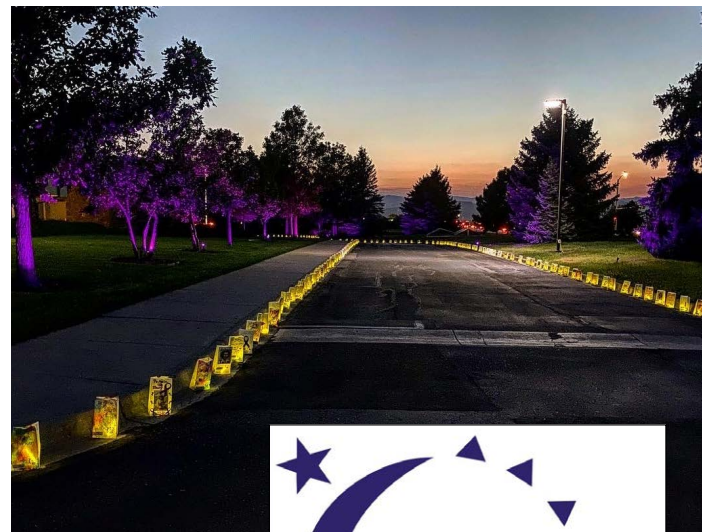
2020 Relay For Life Drive Through A Great Success

On Saturday, August 8, luminarias and purple lights illuminated PVREA headquarters. The Co-op hosted a drive-through Relay For Life Luminaria Ceremony and there were nearly 50 vehicles that drove through the route to pay tribute to those who are battling cancer, those who have been taken by cancer, and those who have beat cancer.

PVREA raised \$3,736 to donate to the American Cancer Society-North Region. We are proud to partner with this organization and grateful that even facing the challenge of current gathering restrictions, this event was altered and successful.

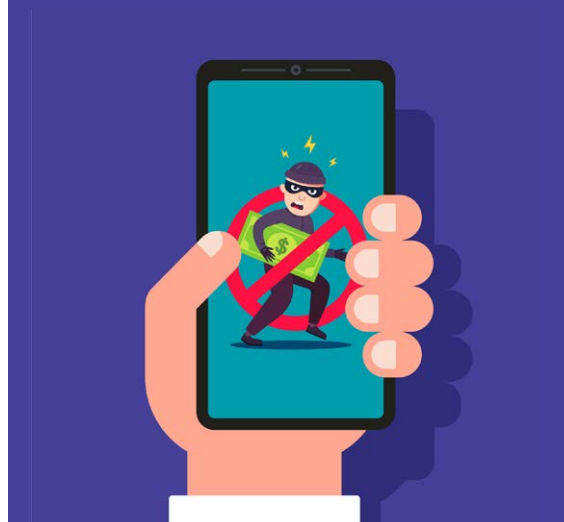
As a cooperative, is it one of our core principles to support the communities we serve and Relay For Life is a staple event in our area that goes above and beyond to support those affected by cancer. We look forward to the day we can gather and walk as normal, and in the meantime, thanks to all those that attended and made this a successful event.

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Beware of Utility Scammers



Many electric utility customers throughout the country are being targeted by impostor utility scams each day. Unfortunately, PVREA members in northern Colorado are no exception. Scammers often use fraudulent phone numbers, graphics, uniforms, and forms of identification that appear to be valid. During the pandemic, scammers have been using several unique tactics to target customers. Below are the most common tactics and scams being used:



Tactics:

-  **Fraudulent phone numbers:** Scammers are claiming the phone number is different than the number listed on the utility bill due to working from home status.
-  **Fraudulent emails and texts:** Scammers are using written correspondence to portray themselves as the utility.
-  **Door-to-door impostors:** Scammers are claiming they are “responding to reports that scammers are in the neighborhood.”

Scams:

-  **Disconnection threat:** The utility impostor aggressively tells the customer his or her account is past due and service will be disconnected if immediate payment is not made—typically using a prepaid debit card or another non-refundable form of payment.
-  **Information request:** The caller insists that a recent payment encountered a system glitch and was not completed—the scammer then asks the customer to make a false payment using a prepaid debit card or by providing personal account information.

PVREA will never call you, asking for payment to avoid immediate disconnection. Instead, PVREA notifies member of an upcoming disconnection, and asks the member to call in and make a secure payment. If you receive a utility scammer call, notify the Co-op right away!

PVREA office will be closed on September 7 for Labor Day

September 2020 Energy Efficiency Tip of the Month



Clothes dryers make up a large portion of your appliance energy consumption. Clean the lint filter after each cycle, and scrub the filter with a toothbrush once per month to remove residue and increase air circulation.

Source: energy.gov

UPDATE YOUR CONTACT INFORMATION

Don't Miss Important Notifications About Your Service

PVREA uses several ways to notify members about activities that affect your service. Notifications regarding maintenance activities such as tree trimming, overhead line inspection by drone, construction, and planned outages may be delivered by phone, text, email, or postcard.

Be sure to keep all your contact information up to date to know when activities are happening in your area. You can check your contact information using your online account at www.pvrea.coop or in the PVREA app.

Contact information can also be updated by calling our office at 1-800-432-1012.

